

Report of the Deputy Chief Executive

BEREAVEMENT SERVICES UPDATE

1. Purpose of report

To provide the Joint Committee with various updates regarding Bramcote Bereavement Services.

2. Detail

- Work on the new more secure perimeter fence was completed in the summer.
- Officers are continuing to tender options for a replacement crematorium and burials software system.
- Committee on 10 January 2019 approved the following items for implementation in 2019/20:-
 - Replacement Windows £10,000 – these have now been ordered
 - Replacement Fascia Boards £15,000 – quotes are being sought
 - Replacement Buggy £7,000 – this has now been replaced
- Summer open day and 40th anniversary - see appendix
- The Christmas Service of Remembrance has been scheduled for Sunday 1 December 2019, at 11:00.

<u>Recommendation</u>

The Committee is asked to NOTE this report.
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Background papers

Nil

Appendix

Open Day 20th July & 40th Anniversary

The open day is an opportunity for bereaved people and for the general public to see “behind the scenes” at the Crematorium and to better understand the care and attention shown to the deceased.

The cost of providing the open day was approximately £900.00 and was contained within existing budgets.

Detail and Comments received

Around 200 people attended

Crematorium employees were on hand to give guided tours of the premises, explaining the systems and procedures used in the daily routine of the crematorium, including the MP3 format Internet based “Wesley Music” System – which provides the varied and detailed musical requirements of many of the services.

The Open Day gave people the opportunity to see the recent developments to the facility, including Serenity and Reflection chapel improvements and Mercury Abatement Filtration equipment and to ask any questions they may have about cremation and the bereavement process in general.

Local funeral directors, clergy and representatives of other support organisations also attended - all of whom had displays of information and advice available and our Calligraphist giving demonstrations of the calligraphy used in the Books of Remembrance.

Broxtowe and Erewash Mayors attended to cut the 40th Anniversary cake.

The comments are detailed below:-

So glad I came Interesting Tour
Really enjoyed the tour, lovely Crematorium
So Interesting, nice crematorium, staff puts you at ease.
Eye-opening. Really nice refreshments
Very Interesting Tour
First time touring around the grounds found it very interesting, learned a lot about the process that we didn't know. Had a great time
Fantastic Improvements around the crematorium and will be the place I would come to.